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The citizens mostly appealed on recruitment of teachers or replacement of work place from one school to another one, also from one region to another one, restoration to the work, recognition of educational documents, transfer of the students of higher and secondary schools from one educational institution to another one, study fee and other issues in the reception held in accordance with citizens' reception schedule of heads of central executive authorities in the town and regions for September, 2015.

Appeals of 33 citizens have been listened in reception and most of problems have been settled immediately. Relevant authorities have been tasked on several appeals.

Appeals of several citizens that have personal characteristics or aren't related to the authorities of the Ministry were recorded in order to deliver to relevant authorities and taken under control.