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In the reception, held in accordance with citizens' reception schedule of heads of central executive authorities for August, 2015 in the town and regions, the citizens mostly appealed on recruiting teachers or changing workplace from one school to another or from one region to another, restoration to the work, recognition of the education documents, transfer of the students of secondary, higher and secondary specialized schools from one education institution to another, study abroad, tuition fee and other issues.

Appeals of 122 citizens were heard and most of issues were settled operatively in the reception. Relevant bodies of the Ministry were instructed in connection with several appeals.

The citizens' appeals having a personal character and not being within the competence of the Ministry, were registered and taken under control in order to be delivered to the relevant bodies.