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In the reception, held in accordance with citizens' reception schedule of heads of central executive authorities for July, 2015 in the town and regions, the citizens mostly appealed on recruiting teachers or changing workplace from one school to another or from one region to another, restoration to the work, recognition of the education documents, transfer of the students of higher and secondary specialized schools from one education institution to another, tuition fee and other issues.

Appeals of 45 citizens were heard and most of issues were settled operatively in the reception. Relevant bodies of the Ministry were tasked related to several appeals.

The citizens' appeals, having a personal character and not being within the competence of Ministry of Education, were registered and taken under control in order to be delivered to the relevant bodies.