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Citizens mostly appealed on recruitment of the teachers or replacement of the teachers from one workplace to other one also from one region to other one, restoration to the work, recognition of education documents, transfer of students of higher and secondary specialized schools from one educational institution to other one, tuition fee and other issues in the reception held in accordance with citizens' reception schedule of heads of central executive authorities for June, 2015 in the towns and regions.

The appeals of citizens are heard and many issues are immediately solved in the reception process registered by 142 people. Relevant bodies of the Ministry are given instructions on several appeals.

Appeals of some citizens, which are not within the competence of the Ministry or bear personal character, have been recorded and controlled in order to deliver to the attention of relevant bodies.