The citizens mostly appealed on recruitment of the teachers or replacement of work place from one one school to other one also from one region to other one, restoration to the work, recognition of educational documents, transfer of the students of higher and secondary schools from one educational ininstitution to other one study fee and other issues in the reception held in accordance with citizens' reception schedule of central executive powers' leaders on town and regions for february, 2015.

Appeal of 71 acitizens have been distened and most of probelems were settled immediately. Relevant authorities of ministry were instructed related to several appeals.

The appeals of some citizens that are personal or beyond of ministry's power, were recorded and controlled to deliver in the relevant authorities.