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Citizens mostly appealed on recruitment of the teachers or replacement of the teachers from one work place to other one also from one region to other one, restoration to the work, recognition of education documents, transfer of higher and secondary education students from one educational institution to other one, study fee and other issues in the reception held in accordance with citizens reception schedule of the leaders of central executive powers in the town and regions for january, 2015.

Appeal of 57 citizens has been listened and most issues settled immediately. Relevant bodies of the ministry have been instructed related to several appeals.

Appeals of some citizens that are beyond of ministry's power or bear personal character, have been recorded and controlled in order to deliver in the attention of relevant bodies.