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Citizens mostly appealed on the issues like teachers' recruitment or change of work place from one school to other one also from one region to another one, restoration in the work, recognition of educational documents, replacement of higher and secondary education schools' students from one educational institution to another one, study fee and other issues in the reception held according to schedule of citizens' reception schedule of central executive power bodies on december 2014 in the town and regions.

Appeal of 32 citizens have been listened in the reception and most of issues have been settled operatively in the reception. Relevant bodies of ministry, have been tasked related to several appeals.

Appeals that have personal character or are beyond of the authorities of some citizens' citizens, have been registered and taken under control in order to deliver in the relevant bodies.