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Citizens basicly addressed on the issues like recruitment of the teachers or displacement from one school to other one, also from one region to other one, restoration to work, displacement of the students of higher and secondary schools from one educational establishment to other one, tuition fee, incomplete study in suspended Azerbaijan International University, study in abroad, placement of educational establishment type, awarding of honorary titles and other issues.

Appeal of 56 citizens were listened and settled immediately. Tasks were given to relevant bodies of ministry on several appeals.

Appeals that have personal character and aren't related to the authorities of ministry of several citizens, were recorded and controled.