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Citizens addressed on the problems of recruitment of the teachers or transfer of work place from one school to other as well as from one district to other one, restoration to work, recognition of education documents, transfer of university' students and school's pupils from one education establishment to other one, education fee, incomplete education in Azerbaijan International University which suspended its activity, complaint from secondary schools, scholarship of the students, study in abroad and other issues within framework of schedule of citizen reception of central executive powers' leaders on April, 2014 in city and regions.

Appeal of 54 citizens have been listened in reception and most of problems ahve resolved just on the spot. Tasks have been given to relevant bodies of the Ministry on several appeals.

Appeals that have personal characteristics or beyond of ministry' power, have been recorded and controled in order to deliver these appeals in relevant bodies.