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Speaking at the opening of the event, Education Minister Misir Mardanov informed event attendees on the meeting agenda. He noted that the main discussion topic of the meeting will be the orders and decrees on the organization of electronic services, their execution and forthcoming duties.

The Minister talked on issues provided by the Presidential Decree of 23 May 2011 "On some measures to provide government agencies with electronic services" and stressed the importance of this document in terms of using ICT to implement state management based on the modern principles and fulfilling appropriate tasks.

Minister Mardanov noted the Cabinet of Ministers of Azerbaijan has issued an order 'On approving 'Rules for delivery of e-services by the central executive bodies to specific areas' and 'List of the types of e-services' to implement the first section of the Decree. He noted that the types of e-services to be provided by the Ministry of Education are determined at the 'List of the types of e-services' that was approved by the mentioned order. According to him, there were made proposals on some additions to this list as well. Moreover, Minister Mardanov stressed the importance of continuous updating and improving information given in the 'List of the types of e-services.'

The Minister hailed the implementation of electronic document circulation and electronic signatures as the major issues in e-services and underlined the need to undertake relevant works in this direction. He talked about challenges ahead and instructed heads of the relevant departments to address the mentioned problems in the near future, take necessary measures and transition of Hotline Service telephones to the three-digit numbering system.

Next, Head of Department for Digitalization of the Education system of the Ministry of Education Samir Mammadov gave information on practice existing in the field of e-service delivery. He talked about important successes achieved in the creation of national education database. Moreover, S. Mammadov put forward his proposals for issues and amendments indicated in the 'List of the types of e-services.'

President of Ultra Company Tahir Mirkishili has talked about the role of ICT in the human life and underlined the importance of projects implemented by the Ministry of Education in this field. As an example, he listed the works such as the provision of schools with ICT equipments, creation of Data Centre, conduction of training for teachers, establishment of the e-mechanism for admission of teachers to work, etc. T. Mirkishili has also expressed his views on the implementation of electronic document circulation within the Ministry of Education and use of electronic signature.

At the meeting, Education Minister Misir Mardanov gave his advice and instructions to the heads of relevant structure units on ongoing issues.